



ARMed & EMPOWERED!
For the launch of MyBMSCases.com

Dear ARMs,
Leading up to the launch of the newly enhanced MyBMSCases portal, we're sure you have a few questions. Never fear! We're here to ensure you're ARMed and empowered for MyBMSCases launch success.

Let's start with **DAY 1**

When logging in on Day 1, all existing BMS Access Support Case Management Portal URLs will redirect to the following page:

When clicking the redirect link, the user will be taken to the new MyBMSCases portal. From here they will be able to access their office's information, but first they must log in using their email and the password they setup via the email link they received prior.

More to come on next Friday's

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Dear ARMs,
We had another great call last week and hope you all feel more empowered with the intuitive features when enrolling a patient. Now let's focus on the easy-to-use functionality within My Cases.

Streamlined Dashboard View

Viewing your cases is easier than ever! My Cases allows at-a-glance visibility into all patient cases including red, yellow, and green status indicators.

Case-specific view allows access to insurance information, benefits review outcome, co-pay status, and payments.

We'll talk through more on next Friday's Regional Call...

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ARM EMP

Dear ARMs,
We had a great call with more ARMed & Emp about patient enrollment.

The process

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Dear ARMs,
The highly anticipated, and somewhat elusive, date on which we will officially launch our new My BMS Cases and ARM Business Insights (formerly known as the reporting portal) has been spanned simply an "in-to-late next week".

AND... we are happy to officially announce our countdown to launch and the pathway that will get us there over the next few weeks!

DESTINATION... MONDAY, SEPTEMBER 24TH... ALL SYSTEMS LIVE!

SEPT 17 T-minus 1 Week to Go-live

ARM Email Templates for Your Customers

You will receive an email to your customers, asking what your customers are doing to prepare for the launch (September 22nd & 23rd).

Launch Weekend

SEPT 22 & 23

Starting Midnight (Sept 21)

The current provider and enrolling portals will be unavailable. New ARM email template

GO-LIVE Week

SEPT 24

Please thank your customers for several hours on Monday evening, September 24th to be in your home. You will have the opportunity to dedicate additional support to your customers on Monday, September 24th. You will be required to log in to the portal to become an administrator. You will be required to log in to the portal to become an administrator. You will be required to log in to the portal to become an administrator.

National Meeting:

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IT HAS ARRIVED!!

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SEPT 24 DAY 1 - LAUNCH DAY!

Dear ARMs,
WELCOME to Day 1... Day 1 of the new MyBMSCases.com and the ARM Business Insights Portal. We are excited to have you start utilizing the new systems... all in support of the experience that supports our patients and persistence to get the most out of their care. We appreciate everyone's patience and persistence to get the most out of their care. We appreciate everyone's patience and persistence to get the most out of their care.

FIELD SUPPORT

Fusion Field Committee support to answer questions

"Daily Check-ins" to share information, successes, and tips for overcoming obstacles

Thank you for joining us as we enter a new phase in patient and case management. Click HERE for a special message from Frank Marra and Mike O'Connor.

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Annual Benefit Re-verification Starts Soon!

Changes to your patients' coverage may occur because of:

- Plan type, deductible, co-insurance, max out-of-pocket, etc.

The BMS Access Support's annual benefits re-verification service can help identify changes in your patients' coverage before they arrive at your office.

OUR SECURE WEB PORTAL CAN HELP YOU MANAGE THE:

- ELECTRONICALLY SUBMIT ANNUAL BENEFIT RE-VERIFICATION REQUESTS
- ENROLL AND TRACK YOUR PATIENTS' ANNUAL BENEFIT RE-VERIFICATION PROGRESS IN REAL TIME

Visit BMS

NOW HERE! Newly Enhanced Portal

My BMS Cases portals have consolidated into a single enhanced provider portal to assist your office in managing all of your BMS Access Support cases.

Getting started with the newly enhanced MyBMSCases.com

| New Portal Users | Current Portal Users | Admin Users |
|--|---|--|
| <ul style="list-style-type: none"> Visit MyBMSCases.com and click "Sign Up" to enroll | <ul style="list-style-type: none"> Visit MyBMSCases.com Click on "Log In" to access your account Click on "Forgot my password" to reset your password Click on "Forgot my email" to receive an email to verify your email address | <ul style="list-style-type: none"> Designate an office admin to manage the system Invite new users to the system Manage user permissions Manage user roles |

MyBMSCases.com helps your office:

- Streamline patient management from one centralized location
- Increase case management efficiencies
- Access real-time information
- Manage co-pay claims

QUESTIONS?

Contact your Account and Management at 1-800-851-0000

Monday-Friday, 8 am to 5 pm ET

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access|support
YOUR PATIENT. OUR COMMITMENT.

Committed to helping appropriate patients get access to our medication by providing reimbursement support services for healthcare professionals.

OUR SERVICES

- Benefits Review
- Prior Authorization Assistance
- Appeals Assistance
- Patient Financial Assistance
- Alternative Coverage Research

RESOURCES | CONTACT

SIGN UP NOW

Log In Here

Please protect the confidentiality of your patients by not reusing or sharing login credentials.

Email:

Password:

Remember me Forgot your password?

LOGIN